

STAFF TRAINING AND SUPERVISION

Indoor Garden Design gives an intensive initial training course when new personnel join the Company. We have a trainer and Manager specifically dedicated to this task.

The initial training period varies, depending on the experience of the trainees. The programme is adapted to suit their individual needs and is a minimum of two months, but extends to three months if necessary. During this time the trainee receives one-to-one supervision daily on site and at the nursery.

Each member of the Maintenance Team is to be allocated a Manager to assist and monitor performance. This Manager is to ensure that they work with the member of staff at least four times per annum as a support and to pass on any further and updated training details.

All Managerial supervisory staff are to be available on a daily basis to deal with and rectify any maintenance queries immediately.

Staff are encouraged to attend a variety of external training courses throughout the year, for example, pests and diseases, customer care, team building, first aid and health and safety.

All staff applying pesticides are given in-house training for commonly available treatments. Staff applying commercial pesticides attend a certified course.

In addition to the above, Indoor Garden Design will financially support any course an employee wishes to attend outside of working hours. The course does not necessarily have to be work-related.

